

# Governance

## Policy 1 | Version 4

### We will ensure a contemporary and appropriate governance framework is in place across the organisation.

Strong governance across Vertaview Limited and its subsidiaries is essential to delivering each entity's purpose today and into the future.

#### Scope:

This policy (and related document/s) applies to Vertaview Limited and its related bodies corporate and entities (collectively Vertaview Group).

Members of the Vertaview Group include All About Living Limited, Allinto Australia Limited, Arbourwell Limited, Multicap Limited, and Open Minds Australia Limited (we/us).

#### We will:

- ✓ Ensure there is clarity regarding individual Director responsibilities and participation expectations of directors and the role of the Board.
- ✓ Ensure the Board composition supports effective governance with each director contributing to the Board's collective capability and performance.
- ✓ Take an active role in the vision, purpose and strategies of the organisation and adapt the direction or plans as appropriate.
- ✓ Implement appropriate systems of risk oversight and internal controls to support Vertaview Group and subsidiaries in achieving its purpose.
- ✓ Monitor the delivery of Vertaview Group's purpose by setting clear performance categories and indicators.
- ✓ Ensure Board effectiveness through forward planning, efficient meetings, performance reviews, succession planning and strategic use of committees.
- ✓ Maintain transparency and accountability through robust systems and information flow to the Board that supports informed decision-making and safeguards the integrity of financial and key organisational activity.
- ✓ Strengthen organisational capacity and capability across Vertaview Group
- ✓ Practice ethical and responsible decision-making throughout the Vertaview Group.
- ✓ Engage effectively with stakeholders.

**We recognise** the impact of good governance decisions for our customers, their families, representatives and advocates, stakeholders, and our workers.

**Our objective** is always to be accountable to our members and will provide adequate opportunities for members to raise concerns about how Vertaview Limited is governed.

**Accountability** sits with the Vertaview Limited Board, who are ultimately responsible for ensuring a strong governance framework is in place across the Vertaview Group.

**We will comply** with relevant legislation, quality standards and best practice guidelines to ensure delivery of high-quality services.



Angela Tillmanns, Vertaview Limited Chair  
November 2025



Damian Bell, Vertaview Group CEO  
November 2025